



THE CITY OF NEW YORK

DEPARTMENT OF HEALTH AND MENTAL HYGIENE

Michael R. Bloomberg
Mayor

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Commissioner

nyc.gov/health

Take Care New York Quality Reporting System

Goal

The New York City Department of Health and Mental Hygiene (NYC DOHMH) is partnering with Bridges to Excellence (BTE) to establish a new model for measuring physician performance and rewarding quality by using clinical quality measures generated from electronic health records (EHRs), rather than claims data, as a basis for physician recognition and incentive programs. Further, NYC DOHMH and BTE aim to work with a multi-stakeholder group to harmonize the use of these measures, so that incentives can have a greater impact. The infrastructure for this system is the Take Care New York (TCNY) Quality Reporting System, for which funding was sought in a pending HEAL 5 application.

Background

Primary Care Information Project

The Primary Care Information Project (PCIP) at the NYC DOHMH seeks to improve population health in disadvantaged communities by implementing prevention-oriented EHRs for over 1,500 high-volume Medicaid PCPs across NYC with future plans to extend these efforts to non-Medicaid PCPs. The PCIP EHR generates clinical quality measures derived from the following 10 health priority areas:



| TCNY Domains | |
|----------------------------|---|
| 1. Have a regular doctor | 6. Live free of dependence on alcohol and drugs |
| 2. Be tobacco free | 7. Get checked for cancer |
| 3. Keep your heart healthy | 8. Get the immunizations you need |
| 4. Know your HIV status | 9. Make your home safe and healthy |
| 5. Get help for depression | 10. Have a healthy baby |

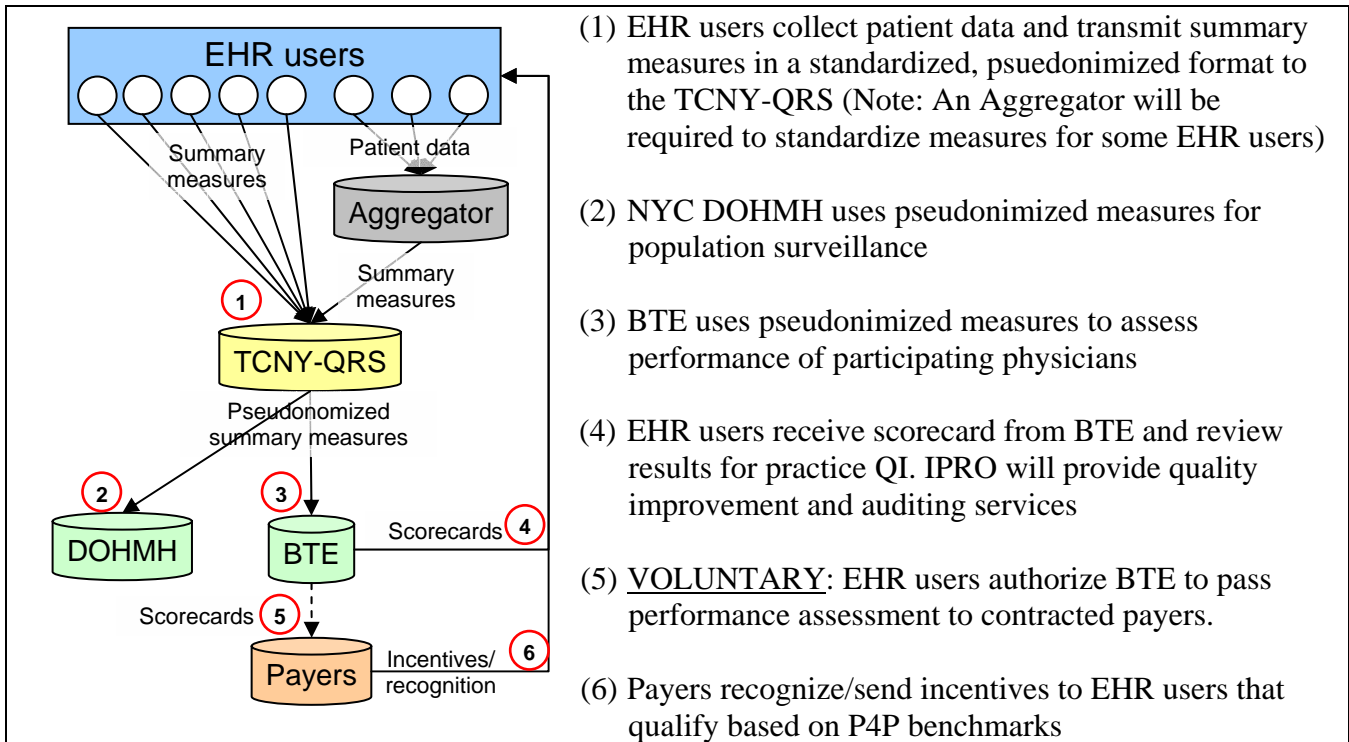
For more information, visit www.nyc.gov/pcip and www.nyc.gov/tcny.

Bridges to Excellence (BTE)

BTE is a non-profit coalition-based organization created to encourage significant leaps in the quality of care by recognizing and rewarding health care providers who demonstrate that they deliver safe, timely, effective, efficient, equitable and patient-centered care. BTE works with large employers, health plans, providers and a wide range of organizations that have a shared goal of improving quality and patient outcomes. For more information, visit www.bridgestoexcellence.org.

TCNY Quality Reporting System Framework

The NYC DOHMH will partner with BTE, the NY Quality Improvement Organization (IPRO), and EHR users and vendors across NYC for the implementation of the TCNY Quality Reporting System.



Multi-Stakeholder Effort

The planning and success of the TCNY Quality Reporting System is contingent on a multi-stakeholder collaborative in NYC that involves providers, medical care organizations, and health plans and purchasers. Utilization of the same set of clinical quality measures across payers will increase incentives to providers and will likely increase the impact on health outcomes.

