Let’s Talk About Cost and Quality with Patients

25% of patients chose to forgo care due to cost in 2017

31% of high needs patients have cost barriers to care

41% of patients are unable to cover an unexpected $400 expense - even those who are insured and have incomes over $40,000!

66% of patients in New York think it’s a good idea to discuss price with the doctor and practice staff

In One Minute You Can:

1. Increase Trust
2. Improve Adherence
3. Reduce Financial Harm

It’s easier than you think!

Align with other initiatives:
- NYS PCMH
- CPC+
- TCPI
- MIPS

Use the Team Approach!

Simple steps at multiple points in the workflow make a big difference

NYACP will give you the tools!

Visit the Practice Management menu on www.nyacp.org for:
- Online Tools
- Strategies
- Resources to use in your practice

Start the Conversation. Share the Tools. Empower your Patients.

Citations:
2. NORC at the University of Chicago & West Health Institute (March 2018). "Americans' Views of Healthcare Costs, Coverage and Policy".

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