

# PUTTING PATIENT SAFETY FIRST

## ACP-PSO Near Miss Registry

### How to Improve Your Patient Safety

As a federally recognized Patient Safety Organization (PSO) the American College of Physicians (ACP) can help hospitals, professional organizations, academic medical centers, and physician-led practices improve practice quality and patient safety by examining their patient data confidentially under the legal protection of the Patient Safety and Quality Improvement Act of 2005.

Developed and operated by the New York Chapter of the ACP, the Near Miss Registry (NMR) provides an educational program that assists health care systems—including residency programs, hospitals, and practices—detect and learn how to prevent "close call" events.

We invite you to participate in the Near Miss Registry and gain the protection of the ACP-PSO. To learn more about PSOs go to [www.pso.ahrq.gov](http://www.pso.ahrq.gov).

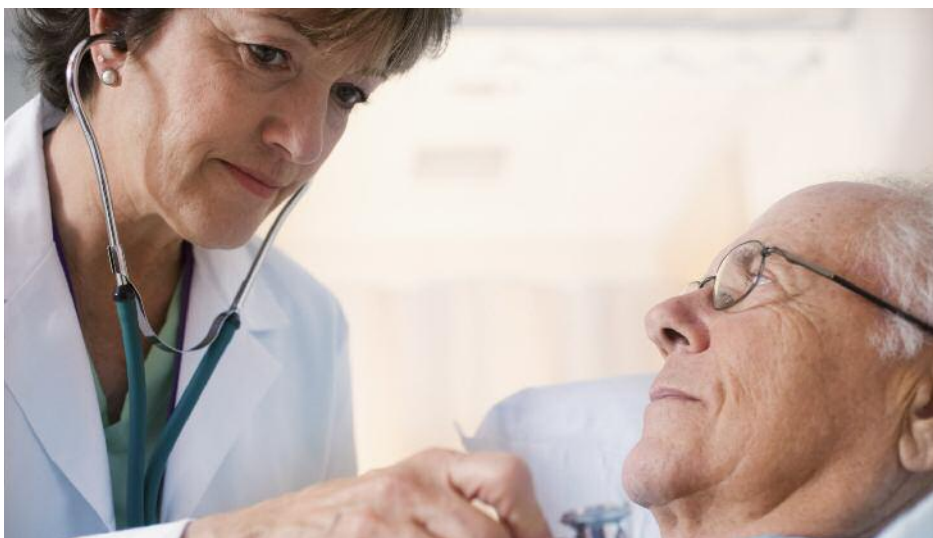
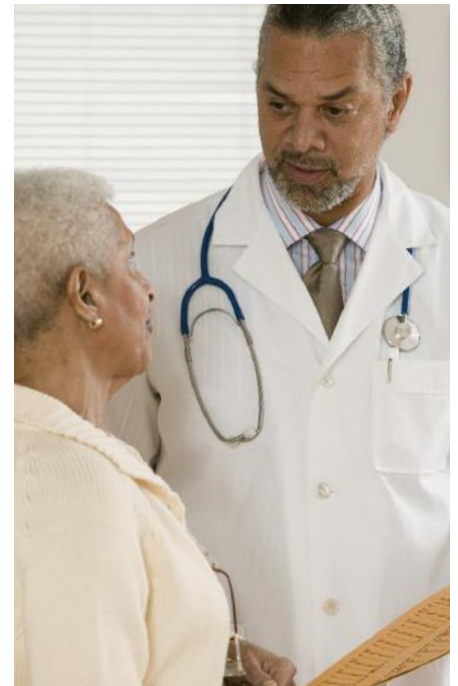
### What is the Goal of the Near Miss Registry?

The goal of the Registry is to identify and analyze the cause of near miss events to improve patient safety by reducing errors. Quarterly aggregate data reports and clinical implications from the events will be made available to providers participating in the Registry.

### Services

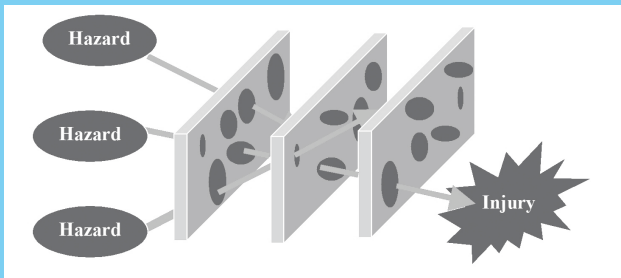
- Patient Safety Reporting Resources
- Training Tools
- Near Miss Registry Reporting Instrument
- Online Reporting System
- Technical Assistance
- Provider Feedback Reports
- Data Analysis and Reports
- Quality Improvement Tools
- Flexible Fee Schedule
- Patient Safety Experts Advisory Group

Detecting, reporting, and analyzing errors and adverse events have been key parts of the patient safety movement in response to the 1999 Institute of Medicine's "To Err Is Human" report.



### National Near Miss Registry Advisory Group Members

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Medical near miss events are complex. Many hazards are blocked from reaching patients by barriers (swiss cheese) that are imperfect. When the holes in the swiss cheese line up, patients can be injured. Only a near miss study gives us information about both the vulnerabilities (hazards) and the safeguards in our systems.

## Near Miss Registry

A near miss is an event or situation that could have harmed the patient, but did not, due to chance, prevention, or timely intervention.

## Registry Purpose

The purpose of the Near Miss Registry is to identify, classify, and study near miss events which could put patient safety at risk.

## What is the Survey?

The near miss survey is a voluntary, confidential, web-based, user-friendly reporting tool located at [www.nearmiss.org](http://www.nearmiss.org). This web-based tool permits you to report information about "near miss" events without identifying who was involved. All non-identifiable information is confidential and secure.

## Why is this Important?

- Near miss events may have the same root causes as actual adverse events.
- Reporting creates an opportunity for learning about system weaknesses and redesigning safer systems of care.
- Recovery procedures can be tested to observe if the safety measures are effective.
- Recognition can help in correction of problems before they become adverse events.
- Competency in system-based practice demands that health care professionals be involved in systematic improvements of patient safety.

## Is it Safe for Me to Enter Data into the Registry?

Under the ACP-PSO, Near Miss Registry reports are protected by the legal privilege and confidentiality afforded by the Patient Safety and Quality Improvement

Act of 2005. The data collected in the Near Miss Registry is safe, anonymous, and risk-free.

## Why Should I Participate?

- You can make a significant professional contribution toward improving patient safety.
- By submitting a near miss event, participants can print out a certificate that will not contain any detail of the error reported but can be used to demonstrate competency in practice based learning and quality of care improvement.
- Better position to meet CMS (COP) Quality Compliance Assessment for hospitals.
- Help change the culture of safety by encouraging event reporting.
- ACA defined health plan hospital PSO requirement as part of health insurance exchanges.

## How Do I Enter a Report?

If your practice or organization is a registry participant, go to [www.nearmiss.org](http://www.nearmiss.org) and complete the survey. To obtain login information contact your hospital or program director or call the Near Miss Registry office at 1-800-446-9746.

## Where Do I Get More Information?

To learn more about the ACP-PSO, contact:

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To register your organization or practice as a near miss registry participant, contact:

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